# Staff Summary Report



To: Mayor and City Council Through: City Manager

Agenda Item Number \_\_7 Meeting Date: 02/15/01

SUBJECT: APPROVAL OF A PROFESSIONAL SERVICES CONTRACT

**PREPARED BY:** Fred Brittingham, Principal Planner (480-350-8331)

Bonnie Richardson, Neighborhoods and Urban Design Manager (480-350-8585)

**REVIEWED BY:** Dave Fackler, Development Services Manager (480-350-8333)

**BRIEF:** Request approval of a professional services contract with OTAK Incorporated for

review of city regulatory documents and rewrite of the Zoning Ordinance.

**COMMENTS:** ZONING ORDINANCE (0411) Request approval of a professional services contract

with OTAK Incorporated, in the amount of \$91,986.00 for the first phase of the review of city regulatory documents and rewrite of the Zoning Ordinance, Project No. PLC-2001.01 and, contingent upon budget approval in the 2001-2002 budget cycle,

2001.01 and, contingent upon budget approval in the 2001-2002 budget cycle,

\$144,127.00 for the second phase.

**Document Name**: 20010215devsrh03 Supporting Documents: Yes

**SUMMARY:** This request is the culmination of our efforts to initiate a re-write of Zoning Ordinance

808. OTAK Incorporated was selected after going through a Request for Qualifications process. OTAK is a nationally recognized multi-discipline firm with offices in three

states. The contract is to be administered in two phases:

<u>Phase One</u> entails establishing a steering committee of affected stakeholders, extensive research, out reach, interviews, public information gathering, creating draft ordinances and building a consensus on potential regulatory changes.

<u>Phase Two</u>, entails preparing a draft ordinance and presenting it to the affected stakeholders and general public through the appropriate public hearing processes. The money for Phase One is in our current budget and Phase Two is included in the CIP budget for 2001-2002. Although the contract covers both Phase One and Phase Two, Phase Two is contingent upon budget approval and performance.

FISCAL NOTE: Phase One will be awarded at a cost of \$91,986.00. An additional \$30,000 will be encumbered from the funding for Phase One to cover the cost of out reach, mailings, advertisements, public meetings, copies etc. Phase Two is scheduled to commence in the next fiscal year and will be awarded based on performance criteria established in the contract and availability of funds. Phase Two has a cost of \$144,127. The budget also includes an additional \$56,000 to cover the Phase Two portion of the associated costs noted above as well as the publication and distribution of the final document.

**RECOMMENDATION:** Approval of contract

### **ATTACHMENTS:**

**Contract with Supplemental** 

Consultant's Letter, Exhibit A (Scope of Services), Exhibit B (Cost Estimate), Exhibit C, (Schedule)

# CITY OF TEMPE, ARIZONA DEVELOPMENT SERVICES DEPARTMENT PLANNING DIVISION

## CONTRACT FOR PROFESSIONAL SERVICES (OTHER)

THIS CONTRACT is made and entered into on the <u>15th</u> day of <u>January</u>, <u>2001</u>, by and between the City of Tempe, hereinafter called CITY, and <u>OTAK, INCORPORATED</u>, hereinafter called the CONSULTANT.

The CITY engages the CONSULTANT to perform professional services for a project known and described as Zoning Ordinance Re-Write, Project No. <u>PLC#2001.01</u>, hereinafter called the "Project".

#### **SECTION I - SERVICES OF THE CONSULTANT**

The CONSULTANT shall perform the following professional services in two phases to CITY standards and in accordance with the degree of care and skill that a registered professional in Arizona would exercise under similar conditions:

- A. <u>Phase One:</u> The CONSULTANT shall conduct research of existing City Ordinances and other communities ordinances, conduct out reach and public hearings, gather information, produce draft versions of the ordinance and create appropriate graphics. See Exhibit "A" for a detailed scope of work.
- B. Phase Two: Contingent upon funding and performance, Phase Two shall consist of preparing a draft ordinance and presenting it to the affected stakeholders and general public. The CONSULTANT shall assist the staff with taking the document through the appropriate public hearing processes to achieve adoption of the final ordinance. As a minimum the ordinance shall include: parking, land uses, landscaping, signage, definitions and procedures elements. It may also include incorporation of the Design Review Ordinance and CPTED Ordinance provisions into the revised ordinance. See Exhibit "A" for a detailed scope of work.

#### **SECTION II - PERIOD OF SERVICE**

The CONSULTANT shall complete Phase One within 6 months of the execution of the contract. The CONSULTANT shall complete Phase Two within 18 months of the execution of the contract. In the event delays are experienced beyond the control of the CONSULTANT, the schedule may be revised as mutually agreed upon by the CITY and the CONSULTANT. See "Exhibit C" for specific time frames.

## SECTION III - CONSULTANT'S COMPENSATION

- A. The contract is structured in two phases. Upon successful completion of Phase One, subject to funding in the 2001/2002 City budget, Phase Two will commence. The method of payment for this CONTRACT is payment by installments as each task listed in the cost estimate is completed. Payments are as detailed in Exhibit B attached. Compensation for the services performed in Phase One shall not exceed \$91,986.00. Compensation for Phase Two shall not exceed \$144,127.00. Total compensation shall not exceed \$236,113.00 plus approved adjustments.
- B. CITY shall pay the CONSULTANT based upon monthly progress reports and detailed invoices submitted by the CONSULTANT. Such payments to be made to the CONSULTANT within thirty (30) days after receipt of the progress report and detailed invoice.

## SECTION IV - THE CITY'S RESPONSIBILITIES

- A. The CITY shall designate a project manager during the term of this CONTRACT. The project manager has the authority to administer this CONTRACT and shall monitor compliance with all terms and conditions stated herein. All requests for information from or a decision by the CITY on any aspect of the work shall be directed to the project manager.
- B. The CITY shall review submittals by the CONSULTANT and provide prompt response to questions and rendering of decisions pertaining thereto, to minimize delay in the progress of the CONSULTANT'S work. The CITY will keep the CONSULTANT advised concerning the progress of the CITY'S review of the work. The CONSULTANT agrees that the CITY'S inspection, review, acceptance or approval of CONSULTANT'S work shall not relieve CONSULTANT'S responsibility for errors or omissions of the CONSULTANT or it's sub-consultant(s).
- C. Unless included in the CONSULTANT'S Services as identified in Section I, the CITY shall furnish the CONSULTANT gratis, the following information or services for this Project:
  - 1. One copy of its maps, records, ordinances, general plan or other data pertinent to the services. However, the CONSULTANT shall be responsible for searching the records and requesting specific drawings or information and independently verifying said information.
  - 2. Available City data relative to policies, regulations, standards, criteria, studies, etc., relevant to the Project.

#### **SECTION V - TERMINATION**

The CITY, at its sole discretion, may terminate this CONTRACT for convenience or abandon any portion of the Project for which services have not been performed by the CONSULTANT, upon fourteen (14) days written notice delivered to CONSULTANT personally or by certified mail at 36N. Fourth St. Carbondale, CO. 81623, Attn: Roger Millar. This CONTRACT may be terminated pursuant to ARS Sec. 38-511.

Immediately after receiving such notice, the CONSULTANT shall discontinue advancing the services under this CONTRACT and proceed to close said operations under this CONTRACT. The CONSULTANT shall appraise the services it has completed and submit an appraisal to the CITY for evaluation. The CITY shall have the right to inspect the CONSULTANT'S work to appraise the services completed.

CONSULTANT shall deliver to the CITY all drawings, special provisions, field survey notes, reports, estimates and any and all other documents or work product generated by the CONSULTANT under the CONTRACT, entirely or partially completed, together with all unused materials supplied by the CITY.

In the event of such termination or abandonment, the CONSULTANT shall be paid for services performed prior to receipt of said notice of termination including reimbursable expenses then incurred.

If the remuneration scheduled hereunder is based upon a fixed fee or definitely ascertainable sum, the portion of such sum payable shall be proportionate to the percentage of services completed by the CONSULTANT based upon the scope of work set forth in Exhibit A, and shall be agreed upon mutually by the CONSULTANT and the CITY. However, in no event shall the fee exceed that set forth in Section III of the attached CONTRACT.

The CITY shall make final payment within sixty (60) days after the CONSULTANT has delivered the last of the partially completed items and the final fee has been agreed upon.

In the event this CONTRACT is terminated, the CITY shall have the option of completing the work, or entering into a CONTRACT with another party for the completion of the work according to the provisions and agreements herein.

## SECTION VI - SUPPLEMENTAL CONTRACT PROVISIONS

The supplemental contract provisions to this CONTRACT are attached hereto and incorporated herein by reference as if fully set forth.
IN WITNESS WHEREOF, the parties hereto have executed this CONTRACT this day
of;:

# CITY OF TEMPE, ARIZONA

	Ву
	Mayor
	By
	Development Services Manager
ATTEST:	
City Clerk	
APPROVED AS TO FORM:	
City Attorney	
the CONSULTANT is authorized to do so carry out the terms of this CONTRACT.  CONSULTANT Otak, Incorporated	erson who is signing this CONTRACT on behalf of o and to execute all other documents necessary to
Name	
Title	
Federal I.D. No. /Social Security No.	
Certified to be a true and exact copy.	
Karen M. Fillmore	
Records Specialist	

# CITY OF TEMPE, ARIZONA DEVELOPMENT SERVICES DEPARTMENT PLANNING DIVISION

#### SUPPLEMENTAL CONTRACT PROVISIONS

#### **SECTION I - INSURANCE**

Without limiting any of their obligations or liabilities, the CONSULTANT, at its own expense, shall purchase and maintain the minimum insurance specified below with companies duly licensed or otherwise approved by the State of Arizona, Department of Insurance, and with forms reasonably satisfactory to the CITY. Each insurer shall have a current A.M. Best Company, Inc. rating of not less than A-. Use of alternative insurers requires prior approval from CITY.

#### A. General Clauses

- 1. Additional Insured. The insurance coverage, except Workers' Compensation and Professional Liability, required by this CONTRACT, shall name the CITY, its agents, representatives, directors, officials, and employees, as additional insured, and shall specify that insurance afforded the CONSULTANT shall be primary insurance, and that any self insured retention and/or insurance coverage carried by the CITY or its employees shall be excess coverage, and not contributory coverage to that provided by the CONSULTANT.
- 2. **Coverage Term.** All insurance required herein shall be maintained in full force and effect until Services required to be performed under the terms of this CONTRACT are satisfactorily completed and formally accepted; failure to do so may constitute a material breach of this CONTRACT, at the sole discretion of the CITY.
- 3. **Primary Coverage.** The CONSULTANT's insurance shall be primary insurance as respects CITY and any insurance or self insurance maintained by CITY shall be excess of the CONSULTANT'S insurance and shall not contribute to it.
- 4. **Claim Reporting.** Consultant shall not fail to comply with the claim reporting provisions of the policies or cause any breach of a policy warranty that would affect coverage afforded under the policy to protect City.
- 5. **Waiver.** The policies, except Workers' Compensation and Professional Liability, shall contain a waiver of transfer rights of recovery (subrogation) against CITY, its agents, representatives, directors, officers, and employees for any claims arising out of the work of the CONSULTANT.

- 6. **Deductible/Retention.** The policies may provide coverage which contain deductibles or self-insured retentions. Such deductible or self-insured retentions shall not be applicable with respect to the coverage provided to CITY under such policies. The CONSULTANT shall be solely responsible for deductible or self-insured retentions and the CITY may require the CONSULTANT to secure the payment of such deductible or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.
- 7. Policies and Endorsements. CITY reserves the right to request and to receive, within 10 working days, certified copies of any or all of the above policies or endorsements. CITY shall not be obligated, however, to review same or to advise CONSULTANT of any deficiencies in such policies and endorsements, and such receipt shall not relieve CONSULTANT from, or be deemed waiver of CITY'S right to insist on, strict fulfillment of CONSULTANT'S obligations under this CONTRACT.
- 8. Certificates of Insurance. Prior to commencing services under this CONTRACT, CONSULTANT shall furnish CITY with Certificates of Insurance, or formal endorsements as required by the CONTRACT, issued by CONSULTANT'S insurer(s), as evidence that policies providing the required coverages, conditions, and limits required by this CONTRACT are in full force and effect. Such certificates shall identify this CONTRACT number and shall provide for not less than thirty (30) days advance written notice by Certified Mail of Cancellation or Termination. Such certificates shall be sent directly to:

City of Tempe Development Services Department Planning Division 31 E. 5<sup>th</sup> Street Tempe, Az 85281 Attn: Fred Brittingham

9. **Sub-Consultants/Contractors.** CONSULTANT shall include all sub-consultants and sub-contractors as insured under its policies or shall furnish separate certificates and endorsements for each sub-consultant and sub-contractor.

#### B. Workers' Compensation

The CONSULTANT shall carry Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of CONSULTANT employees engaged in the performance of the Services; and Employer's Liability insurance of not less than \$100,000 for each accident, \$100,000 disease for each employee, and \$500,000 disease policy limit. See Exhibit "B" attached for an affirmative representation on the CONSULTANT not carrying Worker's Compensation insurance.

In case services are subcontracted, the CONSULTANT will require the Sub-consultant to provide Workers' Compensation and Employer's Liability to at least the same extent as provided by CONSULTANT.

#### C. Automobile Liability

Commercial/Business Automobile Liability insurance with a combined single limit for bodily injury and property damages of not less than \$1,000,000, each occurrence regarding any owned, hired, and non-owned vehicles assigned to or used in performance of the CONSULTANT services. Coverage will be at least as broad as coverage Code 1 "any auto" (Insurance Service Office policy form CA 0001 1/87 or any replacements thereof). Such coverage shall include coverage for loading and unloading hazards.

## D. Commercial General Liability

Commercial General Liability insurance with unimpaired limit of not less than \$1,000,000 for each claim with a \$2,000,000 General Aggregate limit. The general aggregate limit shall apply separately to the Services under this CONTRACT or the general aggregate shall be twice the required per claim limit. The policy shall be primary and include coverage for bodily injury, property damage, personal injury, products, completed operations, and blanket contractual covering, but not limited to, the liability assumed under the indemnification provisions of this CONTRACT which coverage will be at least as broad as Insurance Service Office policy form CG 0002 1-11-88 or any replacement thereof.

In the event the general liability insurance policy is written on a "claims made" basis, coverage shall extend for <u>two</u> years past completion and acceptance of the Services as evidenced by annual Certificates of Insurance.

Such policy shall contain a "severability of interests" provision (aka "Cross liability" and "separation of insured").

## E. Professional Liability

The CONSULTANT retained by the CITY, to provide the engineering services required by the CONTRACT will maintain Professional Liability insurance covering errors and omissions arising out of the services performed by the CONSULTANT or any person employed by him, with an unimpaired limit of not less than \$1,000,000 each claim and \$1,000,000 all claims. In the event the insurance policy is written on a "Claims made" basis, coverage shall extend for two years past completion and acceptance of Services as evidenced by annual Certificates of Insurance.

# F. Property Coverage – Valuable Papers

Property coverage on all-risk, replacement cost, agreed amount form with Valuable Papers insurance sufficient to assure the restoration of any documents, memoranda, reports, or other similar data relating to the services of the CONSULTANT used in the completion of this CONTRACT.

#### **SECTION II - OWNERSHIP OF DOCUMENTS**

All work products (electronically or manually generated) including but not limited to plans, specifications, cost estimates, tracings, studies, design analyses, original mylar drawings, computer aided drafting and design (CADD) file diskettes which reflect all final drawings, and other related products which are prepared in the performance of this CONTRACT are the property of the CITY and are to be delivered to the CITY before the final payment is made to the CONSULTANT. The CITY shall retain ownership of these original drawings, however, if approved in writing by the CITY, the CONSULTANT may retain the original drawings and supply the CITY with reproducible mylar. CONSULTANT shall endorse by his/her professional seal all plans and special provisions furnished by him/her.

In the event these documents are used for another project without further consultations with the CONSULTANT, the CITY agrees to indemnify and hold the CONSULTANT harmless from any claim arising from the reuse of the documents. The CITY shall remove the CONSULTANT'S seal and title block from such documents.

## **SECTION III - CONFLICT OF INTEREST**

The CONSULTANT agrees to disclose any financial or economic interest with the Project property, or any property affected by the Project, existing prior to the execution of this CONTRACT. Further, the CONSULTANT agrees to disclose any financial or economic interest with the Project property, or any property affected by the Project, if the CONSULTANT gains such interest during the course of this CONTRACT.

If the CONSULTANT gains financial or economic interest in the Project during the course of this CONTRACT, this may be grounds for terminating this CONTRACT. Any decision to terminate the CONTRACT shall be at the sole discretion of the CITY.

The CONSULTANT shall not engage the services on this CONTRACT of any present or former CITY employee who was involved as a decision maker in the selection or approval processes, or who negotiated or approved billings or contract modifications for this CONTRACT.

The CONSULTANT agrees that it shall not perform services on this Project for the contractor, subcontractor, or any supplier.

The CONSULTANT shall not negotiate, contract, or make any agreement with the contractor, subcontractor, or any supplier with regard to any of the work under this Project, or any services, equipment or facilities to be used on this Project.

## SECTION IV - COVENANT AGAINST CONTINGENT FEES

The CONSULTANT affirms that he has not employed or retained any company or person, other than a bona fide employee working for the CONSULTANT to solicit or secure this CONTRACT, and that he has not paid or agreed to pay any company or person, other than a bona fide employee, any fee, commission, percentage, brokerage fee, gift, or any other consideration, contingent upon or resulting from the award or making of the CONTRACT.

For breach or violation of this clause, the CITY may terminate this CONTRACT without liability, or in its discretion may deduct from the Contract price or consideration, or otherwise recover, the full amount of such fee, commission, percentage brokerage fee, gift, or contingent fee.

## **SECTION V - INDEMNIFICATION**

To the fullest extent permitted by law, the CONSULTANT shall defend, indemnify and hold harmless the CITY, its agents, officers, officials, and employees from and against all claims, damages, losses, and expenses (including but not limited to attorney's fees, court costs, and the costs of appellate proceedings), relating to, arising out of, or alleged to have resulted from the negligent acts, errors, mistakes, omissions, work, services, or professional services of the CONSULTANT, its agents, employees, or any other person (not the CITY) for whose negligent acts, errors, mistakes, omissions, work, services, or professional services the CONSULTANT may be legally liable in the performance of this contract. CONSULTANT'S duty to defend, hold harmless and indemnify the CITY, its agents, officers, officials, and employees shall arise in connection with any claim for damage, loss, or expenses that is attributable to bodily injury, sickness, disease, death, or injury to, impairment, or destruction of any person or property, including loss of use resulting therefrom, caused by any negligent acts, errors, mistakes, omissions, work, services, or professional services in the performance of this contract by CONSULTANT or any employee of the CONSULTANT, or any other person (not the CITY) for whose negligent acts, errors, mistakes, omissions, work, or services the CONSULTANT may be legally liable. The amount and type of insurance coverage requirement set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

## **SECTION VI - DISPUTE RESOLUTION**

In the event of a dispute concerning questions of fact that arise during the course of the CONTRACT, the parties will meet in good faith to attempt to resolve such questions. The final determination will be made by the CITY.

## SECTION VII - ADDITIONAL SERVICES

Additional services which are outside the scope of basic services contained in this CONTRACT, shall not be performed by the CONSULTANT without prior written authorization from the CITY. Additional services, when authorized by an executed contract or an Amendment to this CONTRACT shall be compensated for by a fee mutually agreed upon between the CITY and the CONSULTANT.

## SECTION VIII - SUCCESSORS AND ASSIGNS

This CONTRACT shall not be assignable except at the written consent of the parties hereto and it shall extend to and be binding upon the heirs, executors, administrators, successors, and assigns of the parties hereto.

### **SECTION IX- SPECIAL PROVISIONS**

The CONSULTANT shall comply with all applicable Federal, State, and local laws and ordinances at the time the plans are sealed, and will not discriminate against any person on the basis of race, color, or national origin in the performance of this CONTRACT, and shall comply with the terms and intent of Title VI of the Civil Rights Act of 1964, P.L. 88-354.

The Consultant further agrees to insert the foregoing provisions in all subcontracts hereunder, except subcontracts for standard commercial supplies or raw materials. Any violation of such provisions shall constitute a material breach of this CONTRACT.

This CONTRACT shall be in full force and effect only when it has been approved by the City Council of the City of Tempe, Arizona, and when executed by the duly authorized City officials and the duly authorized agent of the CONSULTANT.



January 28, 2001

Fred Brittingham and Bonnie Richardson Development Services Department City of Tempe 31 East Fifth Street Tempe, AZ 85280

Regulatory Document Rewrite — Otak Project No. 10578 Re:

Dear Fred and Bonnie:

We at Otak were pleased to receive your letter of January 16, 2001 notifying us of our selection as your consultant for the Regulatory Document Rewrite project. Per your request I have attached our proposal for your review. Included are:

Exhibit A - Proposed Scope of Services

Exhibit B - Cost Estimate

Exhibit C - Proposed Schedule

We are ready to begin Phase I activities upon notice to proceed from the City. As we have discussed, the details of Phase II will be negotiated once Phase I provides us with a clearer picture of the work to be accomplished. The Phase II scope, estimate, and schedule attached are for planning purposes.

Please let me know if you would like additional detail. We look forward to commencing work with you on this exciting project.

Sincerely,

Otak, Incorporated

Roger M. Millar, PE, AICP

Principal

c. Scot Siegel, Project Manager

ARCHITECTURE

ENGINEERING

LANDSCAPE ARCHITECTURE

SURVEYING & MAPPING

URBAN DESIGN

#### **Project Purpose**

The purpose of the City of Tempe Regulatory Document Rewrite project is to help implement Tempe's vision of *smart growth*. Tempe does not have the option to grow "out", because the city is landlocked by other jurisdictions. The new urban code will need to address how the city grows "up" through redevelopment and compatible infill. This will be facilitated through revisions to the City of Tempe:

- Zoning Ordinance,
- Engineering Design Criteria,
- Crime Prevention Environmental Design Guidelines, and
- Design Review regulations.

"Smart Growth" ordinances encourage efficient land use, resource conservation, transportation options, sustainable building practices, mixed-use development, and human-scale design. Otak and City staff will work with community stakeholders to identify regulatory barriers to smart growth and propose changes to the above regulations. Otak will assist with adoption of the updated ordinances.

## **Project Understanding**

The Regulatory Rewrite Project is expected to focus on three themes:

Update the zoning ordinance and Tempe's design standards — Existing ordinances will be reviewed and obstacles to smart growth will be identified based on agreed upon criteria. For example, zoning regulations that separate compatible land uses, encourage low density development, or promote automobile-dependency, will be identified and alternative language will be recommended. Otak's involvement in the Multi-modal Transportation Plan will help to ensure that new development ordinances are consistent with the objective to integrate land use and transportation policies.

Unify Tempe's development standards — The separation of, and lack of consistency between, the City's zoning, subdivision, crime prevention, design review, and engineering standards has made the development review process difficult, inefficient at times, and unpredictable for applicants and staff. Built-in code conflicts (e.g., between engineering standards, and guidelines for urban design and crime prevention), excessive requirements (e.g., parking minimums), and subjective guidelines and approval criteria (e.g., Planned Area Development, variances, etc.) may be discouraging smart growth. The code audit will chart a course for reconciling these differences, and the final code rewrite product will unify all of the regulations that city uses in its development process.

Simplify and streamline the development review process — Development codes have to balance specificity and certainty with flexibility and adaptability. Smart growth is constantly taking new forms and improving. Big boxes are evolving into mixed-use entertainment centers. Malls are turning themselves "inside-out", using storefronts to mimic traditional downtowns. Brownfields are being converted into urban villages with housing, retail, entertainment, and civic uses. Dot-com companies are spawning research

and development centers in old industrial districts. Because the real estate market evolves rapidly, it is difficult to predict the development products of the future. Ordinances that clearly and consistently describe the city's expectations, while providing options and incentives, can ensure an efficient and effective development review process in an ever changing market.

Implement Smart Growth consistent with community needs and state statues — Tempe has begun the transition to smart growth. The City's downtown development and mixed-use zones are examples of that. The Otak team will work with the City to ensure that future amendments and reformatting of the code comply with the letter and spirit of Arizona's Smart Growth laws.

### Scope of Work

The two project phases — Phase 1-Review and Phase 2-Rewrite — accomplish three fundamental needs of the project: getting off to a good start with clear goals and policy direction; organizing new code ideas in manageable parts that fit the community and the city's departments; and bringing the parts together into a coordinated whole.

The following Scope of Work describes the purpose, work to be accomplished, City/Otak roles, and Otak's deliverables for each task. All written work products, including memoranda, meeting agendas, reports and graphics, will be delivered to the City of Tempe in electronic Word/Wordperfect format, unless otherwise specified. By request, graphics may be delivered in .tif, .pdf, or .jpeg format.

# Phase 1 - Regulatory Document Audit and Work Plan

The Regulatory Document Audit is a comprehensive review of the City of Tempe:

- Zoning Ordinance,
- Engineering Design Criteria,
- Crime Prevention Environmental Design Guidelines, and
- Design Review regulations.

## Task 1 - Project Start-up

The purpose of Task 1 is to get the project off to a good start, plan the public involvement process, and develop a mission statement based on feedback from city departments. The project "team" includes the city's project manager(s), Otak's principal-in-charge and project manager. This task assumes one visit to Tempe by Otak staff.

Work to be Accomplished by Otak

- participate in project team kick-off meeting and assist City with public involvement
- participate in one interdepartmental work session (e.g., current planning, neighborhood and urban design planning, public works, redevelopment, fire, police, parks, others) - brainstorm regulatory issues
- conduct first-level review of existing regulations

- prepare memorandum with first-level regulatory review and work session issues
- prepare project mission statement
- prepare project schedule

## Work to be Accomplished by City

- appoint the project advisory committee and provide copy of committee list to Otak
- collect plans and regulatory documents and deliver to Otak
- review and comment on mission statement
- plan meeting logistics and prepare summaries for kick-off meeting and interdepartmental work session

#### Otak's Deliverables

- summary memorandum with first-level regulatory review and work session issues
- project mission statement
- project schedule

## Task 2 - Goals and objectives - code audit criteria

The purpose of Task 2 is to draft the goals and objectives, or code audit "criteria", that will guide the regulatory review. The goals and objectives must have buy-in from the project team, city departments, project advisory committee, and Planning and Zoning Commission. This task assumes one visit to Tempe by Otak staff.

## Work to be Accomplished by Otak

- prepare sample list of goals and objectives draft memorandum
- participate in one team meeting to discuss and refine the goals and objectives
- prepare advisory committee meeting agenda and participate at one advisory committee meeting to refine and build consensus on the goals and objectives
- prepare revised goals and objectives memorandum
- draft or news release for public outreach (e.g., city web site, newsletter, etc.)

## Work to be Accomplished by City

- present project update with preliminary goals and objectives to Planning and Zoning Commission, receive input, and provide feedback to Otak
- provide logistics and meeting summaries for team meeting and advisory committee meeting
- coordinate public outreach, including any newsletters or web information

#### Otak's Deliverables

- sample list of goals and objectives draft memorandum
- revised goals and objectives memorandum
- advisory committee meeting agenda
- draft article or news release for public outreach (300-600 words)

# Task 3 - Regulatory audit - identify problems and potential solutions

The purpose of Task 3 is to audit Tempe's development regulations based on the goals and

objectives prepared in Task 2 and community stakeholder input. Community input will consist of stakeholder interviews, neighborhood tours and self-directed photo surveys, focus group meetings, and interdepartmental work sessions, as described below. The project team will meet up to three times during this task to review draft work products and plan stakeholder participation. The project advisory committee will review a Draft Regulatory Audit Report before a revised report is presented to the Planning and Zoning Commission. This task assumes two visits to Tempe by Otak staff for meetings and fieldwork.

## Work to be Accomplished by Otak

- conduct second-level review of regulatory documents, organize code chapters and sections into code audit report template
- prepare questionnaire for stakeholder interviews
- conduct stakeholder interviews (up to 10 telephone interviews) and prepare interviews summary
- tour neighborhoods (allow one day in field)
- assist city in planning self-directed photo surveys by neighborhood leaders; analyze results of photo surveys and prepare summary
- prepare agendas for and facilitate up to four focus group meetings organized by city (e.g., with development community, downtown and neighborhood leaders, etc.)
- prepare agendas for and participate at up to two interdepartmental work sessions
- prepare Regulatory Audit Report (Draft #1) based on input from community stakeholders and city staff
- prepare advisory committee meeting agenda and present Draft Regulatory Audit
   Report to project advisory committee for feedback
- revise Regulatory Audit Report (Draft #2) based on input from project advisory committee and Planning and Zoning Commission (allow two draft revisions)
- participate at up to three team meetings during this task

## Work to be Accomplished by City

- review draft code audit report template, and provide comments to Otak
- review stakeholder interview questionnaire, and provide comments to Otak
- review stakeholder interviews summary
- organize tour of neighborhoods (allow one day in field)
- organize and distribute self-directed photo surveys (disposable cameras and survey forms) to neighborhood leaders; coordinate delivery of cameras/prints and forms to Otak for analysis
- organize focus group meetings, including meeting logistics and summaries (e.g., with development community, downtown and neighborhood leaders, etc.)
- provide meeting logistics and prepare meeting summaries for up to two interdepartmental work sessions and three team meetings
- review Draft #1 Regulatory Audit Report, and provide comments to Otak
- provide meeting logistics and prepare meeting summary for project advisory committee meeting
- present Regulatory Audit Report to Planning and Zoning Commission

### Otak's Deliverables

- memorandum with draft code audit report template
- questionnaire for stakeholder interviews
- stakeholder interviews summary

- summary of findings from photo survey by neighborhood leaders
- meeting agendas for up to four focus groups
- meeting agendas for up to two interdepartmental work sessions
- Regulatory Audit Report (Draft #1)
- Regulatory Audit Report (Draft #2)

## Task 4 - Regulatory concepts and options

The purpose of Task 4 is to build consensus on key regulatory changes identified in Task 3, and document those changes in a summary memorandum. The summary memorandum will contribute to the executive summary prepared in Task 5. This task assumes two visits to Tempe by Otak staff for meetings.

#### Work to be Accomplished by Otak

- draft Regulatory Concepts and Options memorandum; prepare up to 8 original graphics
- participate in team meeting
- prepare advisory committee agenda and present Regulatory Concepts and Options memorandum to advisory committee
- revise Regulatory Concepts and Options memorandum based on input from the advisory committee

## Work to be Accomplished by City

- review Draft Regulatory Concepts and Options memorandum, and provide comments to Otak
- provide logistics for team meeting and advisory committee meeting, and meeting summaries for both
- present revised Regulatory Concepts and Options memorandum to Planning and Zoning Commission for endorsement

#### Otak's Deliverables

- draft Regulatory Concepts and Options memorandum; including up to 8 original graphics
- advisory committee agenda
- revised Regulatory Concepts and Options memorandum

## Task 5 - Work Program for Regulatory Rewrite

The purpose of Task 5 is to compile the work products from Phase I into a final report and prepare a refined work program for Phase II.

## Work to be Accomplished by Otak

- refine Phase II work program based on input from city
- compile all Phase I work products, including Phase II work program, into final Phase I Report

Work to be Accomplished by City

• review Phase II work program and provide comments to Otak

#### Otak's Deliverables

- draft Phase II work program
- revised Phase II work program
- Phase I Report

# Phase II - Regulatory Document Rewrite (preliminary scope of work)

The following is a preliminary scope of work for Phase II. The actual scope of work will be confirmed after completing Phase I..

The Regulatory Document Rewrite will follow the work program developed in Phase I, Task 5. The final product is expected to be a unified set of regulations. The final document should be user-friendly and have appropriate formatting, graphics, codification, and cross-referencing. Otak will work with the City to ensure the final product can be accessed and distributed electronically. The City will be responsible for publishing and distributing the final document (i.e., hardcopy reproduction and any electronic publishing).

# Task 1 - Detailed outline of regulatory document rewrite

The purpose of Task 1 is to confirm Otak's understanding of the code changes to be completed, and to prepare a detailed outline for a unified development code. The detailed outline will incorporate the key code changes identified in the Phase I Report (i.e., bullet-level language), and section headings from existing codes that are to remain unchanged.

## Work to be Accomplished by Otak

- participate at Phase II team kick-off meeting/teleconference
- draft detailed outline of regulatory document rewrite
- revise detailed outline of regulatory document rewrite

Work to be Accomplished by City

 review draft detailed outline of regulatory document rewrite, and provide comments to Otak

#### Otak's Deliverables

- draft detailed outline of regulatory document rewrite
- revised detailed outline of regulatory document rewrite

# Task 2 - Preliminary draft of Unified Development Code

The purpose of Task 2 is to create a working draft of the unified development code for review by the project team and advisory committee. This task assumes three visits to Tempe by Otak staff for project meetings. Otak will revise the draft upon receiving a consolidated and reconciled set of written comments from the City's project manager (i.e., after the first and second project advisory committee meetings).

Work to be Accomplished by Otak

- preliminary Draft Unified Development Code allow two drafts of each code element; up to four chapters with 12 original graphics
- team meetings allow up three team meetings (i.e., team meeting precedes advisory committee meeting)
- advisory committee meetings allow up to three meetings/workshops

Work to be Accomplished by City

- review preliminary draft of Unified Development Code, and provide consolidated and reconciled set of written comments to Otak
- provide logistics and meeting summaries for all team meetings and advisory committee meetings

#### Otak's Deliverables

• preliminary Draft Unified Development Code - allow two drafts of each code element; up to four chapters with 12 original graphics

## Task 3 - Case study test of regulations (optional task)

The purpose of Task 3 is to test the draft regulations through site planning and expert review, and determine whether they are likely to meet community objectives. Possible case study objectives include: visual impact, development cost and lease rate impacts, development review streamlining, government fiscal impact, and infrastructure capacity analysis (e.g., density or floor area increase). This scope of work is intended to provide a generic approach for one case study. It assumes one visit to Tempe by Otak staff. The actual approach, scope, and number of visits may be refined to meet the city's needs.

Example of Work to be Accomplished by Otak (subject to refinement)

- consult with city in selecting case study site
- gather site information, including aerial photograph, topography, land use, infrastructure, and existing site plan (if available)
- review draft regulations and compare to existing regulations for the same site
- re-design site plan (sketch plan)
- consult with city regarding practitioner focus group
- participate at focus group meeting with city staff and development community
- present plan to Planning and Zoning Commission for mock review (additional work outside scope)
- analyze impacts of re-design and prepare Case Study Report based on feedback from city staff, focus group, and Otak review

Work to be Accomplished by City

To be developed

#### Otak's Deliverables

To be developed

Task 4 - Public review draft of Unified Development Code

The purpose of Task 4 is to produce a public review draft of the Unified Development Code. Otak will be responsible for revising the preliminary draft based on a consolidated and reconciled set of written comments from the city's project manager. The proposed budget includes one Planning and Zoning Commission briefing, and 80 hours of public meeting preparation and attendance (inclusive of travel time), by Otak's principal-in-charge and project manager.

## Work to be Accomplished by Otak

- prepare public review draft of regulations allow two iterations
- participate at one Planning and Zoning Commission briefing/work session
- prepare meeting agendas, and fact sheet or newsletter, for public meetings
- present draft regulations and answer questions at public meetings, per hours budgeted for this task

## Work to be Accomplished by City

- review first iteration of public review draft and provide comments to Otak
- provide logistics and meeting summary for Planning and Zoning Commission briefing/work session
- review meeting agendas, and fact sheet or newsletter, for public meetings and provide comments to Otak
- provide logistics for and facilitate public meetings; provide meeting summaries for all public meetings

#### Otak's Deliverables

- public review draft of regulations one preliminary draft and one final draft
- meeting agendas for public meetings
- fact sheet or newsletter (one master copy that the city may adapt for individual meetings)

# Task 5 - Public hearing draft of Unified Development Code

The purpose of Task 5 is to refine the draft regulations based on any changes following the public meetings in Task 4, and produce a Unified Development Code that is ready for adoption. This scope of work assumes a limited number of revisions based on approximately 100 hours of code drafting time.

## Work to be Accomplished by Otak

- team meeting or teleconference to discuss public input and code refinements
- prepare memorandum confirming Otak's understanding of code changes to be made
- prepare Unified Development Code Public Hearing Draft

## Work to be Accomplished by City

- provide consolidated and reconciled written comments to Otak following public meetings.
- review Otak's memorandum regarding changes to be made, and provide comments

#### Otak's Deliverables

- memorandum confirming understanding of code changes to be made
- Unified Development Code Public Hearing Draft

#### Task 6 - Adoption

The purpose of Task 6 is to assist the city with public hearings related to adoption of the Unified Development Code, provide any final consultant revisions (limited to approximately 16 hours), and close-out the project. This scope of work assumes Otak participates at one public hearing.

#### Work to be Accomplished by Otak

- participate at one public hearing (e.g., Planning and Zoning Commission)
- complete final revisions and deliver final product
- close out project

## Work to be Accomplished by City

- provide any final comments, consolidated and reconciled, to Otak.
- provide meeting logistics for public hearing

#### Otak's Deliverables

• Final Unified Development Code product (electronic version, and one camera-ready hardcopy)

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Otak, Inc. Tempe Regulatory Rewrite Project -- 10578 Cost Estimate

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Otak, Inc. Tempe Regulatory Rewrite Project -- 10578 Cost Estimate

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City of Tempe Regulatory Review and Rewrite - Proposed Schedule

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Phase II - Preliminary         225 days         Mon 05/28/01         Fri 04/05/02           Desired Outline of Regulations         7 wks         Mon 07/18/01         Fri 10/19/01           Peliminary Diat of Regulations         14 wks         Mon 07/18/01         Fri 10/19/01           Review Draft Regulations         6 wks         Mon 10/22/01         Fri 12/14/01           Present Draft Regulations and Propare Public Hearing Draft         4 wks         Mon 01/14/02         Fri 04/05/02           Adoption         8 wks         Mon 02/11/02         Fri 04/05/02         Fri 04/05/02	Phase II - Preliminary         225 days         Mon 05/28/01         Fri 04/05/02         Fri 04/	9	Work Program for Revisions	2 wks		Fri 05/25/01			05/14	05/25										
Detailed Outline of Regulations         7 wks         Mon 05/28/01         Fin 10/19/01         Fin 10/11/02         Fin 10/11         Fin 10/11         Fin 10/11         Fin 10/11<	Detailed Outline of Regulations         7 wks         Mon 05/28/01         Fin 10/19/01         Possible outlines         100/28         10/18         12/14         Page 10/11/02         Possible outlines	7	Phase II - Preliminary	225 days	1	Fri 04/05/02					<b>.</b>									<b>&gt;</b>
Preliminary Draft of Regulations         14 wha Mon 07/16/01         Fri 10/19/01         Fri 10/19/01         12/14         Preliminary Draft of Regulations         12/17         Present Draft Regulations         12/17 <t< td=""><td>Presidentionary Draft of Regulations         14 wha Mon 07/100 of Fri 10/1901         Fri 10/1901         Fri 10/1901         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         <t< td=""><td>60</td><td>Detailed Outline of Regulations</td><td>7 wks</td><td></td><td>Fri 07/13/01</td><td></td><td></td><td>05/28</td><td></td><td>1/10</td><td>e</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<></td></t<>	Presidentionary Draft of Regulations         14 wha Mon 07/100 of Fri 10/1901         Fri 10/1901         Fri 10/1901         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14         12/14 <t< td=""><td>60</td><td>Detailed Outline of Regulations</td><td>7 wks</td><td></td><td>Fri 07/13/01</td><td></td><td></td><td>05/28</td><td></td><td>1/10</td><td>e</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	60	Detailed Outline of Regulations	7 wks		Fri 07/13/01			05/28		1/10	e								
Reviete Draft Regulations         6 wks         Mon 10/22/01         Frt 12/14/01         Frt 12/14/01         Frt 12/14/01         Mon 12/17/02         Process         12/17         Total         Process         Process <td>Revise Draft Regulations         6 w/ks         Mon 10z/2/01         F it 12/14/01         F it 12/14/01         F it 12/14/01         F it 12/14/01         P it 12/14/01         It 2/14/01         It 2/14/</td> <td>a</td> <td>Preliminary Draft of Regulations</td> <td>14 wks</td> <td>1</td> <td>Fri 10/19/01</td> <td></td> <td></td> <td></td> <td></td> <td>91/10</td> <td></td> <td></td> <td>10/1</td> <td>۰</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Revise Draft Regulations         6 w/ks         Mon 10z/2/01         F it 12/14/01         F it 12/14/01         F it 12/14/01         F it 12/14/01         P it 12/14/01         It 2/14/01         It 2/14/	a	Preliminary Draft of Regulations	14 wks	1	Fri 10/19/01					91/10			10/1	۰					
Present Draft Regulations         4 whs Adoption         Mon 02/11 or Fri 04/102         Fri 04/102         Print III         01/11 or Mon 02/11           Adoption         Adoption         6 whs         Mon 02/11/02         Fri 04/05/02         Fri 04/05/02         Fri 04/05/02	Present Draft Regulations         4 wks         Mon 02/11/02         Fri 04/05/02         Fri 04/05/02         Propries         Present Draft Regulations	2	Ravise Draft Regulations	6 wka	1	Frt 12/14/01		••••						10/22						
ogdalions and Prepare Public Hearing Draft         4 w/ks         Mon 01/14/02         Fri 02/03/02	Reline Regulations and Propare Public Hoaring Draft         4 whe Mon 02/11/02         Fri 02/08/02         Fri 02/08/02           Adoption         8 wks         Mon 02/11/02         Fri 04/05/02         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11         02/11	=	Present Draft Regulations	4 wks	1	Fri 01/11/02											01/11	I		
Adoption 8 wh Mon 02/11/02 FH 04/05/02	Adoption 8 whs Mon 02/11/02 FH 04/05/02	52	Refine Regulations and Prepare Public Hearing Draft	4 wks		Fri 02/08/02										6		92708		
		5	Adoption	8 wks		Fri 04/05/02											770			3

Task Progress

Sun 01/28/01